

NMB



NEWS & INFORMATION

A publication for North Miami Beach Utility Customers

WATER CONSERVATION TIP

Keep your showers from 5 to 7 minutes.

For added savings, install a new, water efficient showerhead.

Connects

WINTER 2004

ANOTHER GREAT VICTORY

North Miami Beach Water Quality Report Selected as Florida's Best

Yet again, North Miami Beach (NMB) demonstrates its leadership in the water utility industry. The Environmental Protection Agency (EPA) recently named the City of North Miami Beach 2002 Water Quality Report (WQR) the best in Florida. Judged on appearance,

inclusion of all mandated sections, community relations programs and initiatives, overall water quality message and design, contest entries included competitors from across the state.

"After last year's award winning publication, we didn't think we could top it," said

director of Public Services, Kelvin L. Baker. "But from the reactions and comments we have received, I think the creative committee who worked on this year's publication did a wonderful job, producing an exceptional piece that our customers can use year round."

"We knew the competition was going to be fierce, but we didn't focus on that," affirmed assistant director of Public Services, Albert L. Perez. "Instead, our goal this year was to provide our customers with more than just the required information, giving them a comprehensive guide with information about the quality of their drinking water and the many services and water conservation programs provided by their water utility."

NMB's WQR was selected to represent the state in the competition for best WQR in the South East Region IV, against the best of the best from Alabama, Georgia, Kentucky, Mississippi, North Carolina, South Carolina and Tennessee. The Water Quality Report, also known as a Consumer Confidence Report, is a mandated yearly publication required of all water providers by the EPA. The EPA works to develop and enforce regulations that implement environmental laws enacted by Congress, and is the governing body charged with the nation's environmental science, research, education and assessment efforts.



Notice to all billing customers of the City of North Miami Beach Water & Sewer Utility

Pursuant to Section 180.136, Florida Statutes

The City of North Miami Beach, like many other public utilities, budgets and bills from a total revenue sufficiency basis for the fiscal year. Rate, fee, or charge adjustments including those described herein, are applied in the normal course of billing determinants throughout the year in the same fashion.

The City has historically implemented an annual inflation adjustment percentage in accordance with the amount determined by the Florida Public Service Commission for the preceding year as it has occurred. This index is implemented automatically pursuant to Ordinance No. 2001-9.

At the beginning of this fiscal year, the County raised its wholesale water

rate to the City by some 10.5 percent. Your water utility purchases a significant amount of the water delivered to you from them. The City then has a proportional "pass-through" cost created from this increase to you.

For Fiscal Year 2004, the City increased the outside city surcharge by 10 percent, as provided by the Florida Statutes. The rate, fee, or charge adjustments described above will be considered by the City Council at its normally scheduled meeting at 7:30 p.m. on February 17, 2004 at City Hall. Attendance is not required, however if they wish, customers of the utility will have an opportunity to comment on these matters at that time.

City of North Miami Beach

Charges for Monthly Water Service Single Family Residential Customer

Monthly Consumption	INSIDE CITY			OUTSIDE CITY*		
	Monthly Charge FY 03	Monthly Charge FY 04	Difference Amount	Monthly Charge FY 03	Monthly Charge FY 04	Difference Amount
0	\$2.37	\$2.37	\$-	\$2.71	\$2.93	\$0.22
3,000	\$6.96	\$7.29	\$0.33	\$7.98	\$9.08	\$1.10
5,000	\$10.02	\$10.57	\$0.55	\$11.50	\$13.18	\$1.68
8,000	\$14.61	\$15.49	\$0.88	\$16.78	\$19.33	\$2.55

*Includes applicable surcharges



The Norwood Water Plant Expansion Program is moving forward, with contractors and City engineers diligently working towards its completion. Not only are things progressing in a timely and efficient manner, but also within, or under, projected budgets. Much of this is due to the City's efforts to secure additional funding sources. Some highlights of recent activities are as follows:

Two of the four Floridan Aquifer Wells have been completed and are ready for use, making the Norwood Water Treatment Plant the first in Miami-Dade County to use alternative water source.

This will help South Florida preserve the Biscayne Aquifer and ensure water supplies for future generations.

A \$300,000 grant from the South Florida Water Management District was received for completion of the Floridan Aquifer Wells and an additional \$300,000 has been approved upon the completion of the remaining two Floridan Aquifer Wells.

The City of North Miami Beach Water Plant Expansion Team approved the 90% Design Plans for the Water Plant Expansion submitted by Hartman and Associates, and construction is slated to begin in early 2004.

Installation of two pressure-sustaining valves was completed. A grant of \$50,000



was awarded for the project. The valves will help the city save additional money by allowing them to control the amount of water received from Miami-Dade Water and Sewer. The valves open only when the City's water pressure is low and additional supply is needed.

Design plans for the Deep Injection Wells, which will help in the disposal of concentrate water (the residual water left after the purification process), have been approved and construction is scheduled to begin in February of 2004.

Design plans for the transmission mains have been approved and construction is scheduled to begin in February of 2004.

City Empowers Seniors To Save Water

The City of North Miami Beach's Showerhead Exchange Program empowered hundreds of senior citizens to save water and money on their water bills at the Miami-Dade County District I Senior Citizens' Empowerment Breakfast. The annual event, held at the Greater New Bethel Missionary Baptist Church in the City of Miami Gardens on December 13th, recognizes the new City's senior citizens and helps to establish contact between various service agencies and the community.

The City of North Miami Beach's water conservation program distributed water saving kits to the breakfast attendees, along with other tools to help them use water more efficiently and keep their water bills as low as possible. "We are excited to be a part of this special event that helps our area senior citizens," says

"The City's Showerhead Exchange Program was well received by the seniors in District I."

– Brenda Smalls, District I Office Manager and Coordinator of District I Senior Citizens' Empowerment Breakfast

Kevin L. Baker, Public Services Director. "One of the missions of North Miami Beach's water utility is to help our customers preserve our water resources."



To learn more about North Miami Beach's Showerhead Exchange Program or other ways to use water more efficiently, call 305-948-2967.

Take the NMB Residential Water Use Assessment Survey

Ever wondered if your household water consumption is normal for the number of people living in your home? Do you think your water consumption is too high?

North Miami Beach's Residential Water Use Assessment Survey could help you find out just how much water your household should be using. Visit our recently redesigned Web site and take the free survey. You will receive your personalized water use assessment report in the mail within 2-3 weeks. Your personalized water use assessment will provide you with a historical accounting of your household's water consumption, inform you of how much water your household should be using and give you information to help you keep your water bills as low as possible.

Take the survey online at:

www.nmbworks.com/ps_pu_wc_wu.jsp?sa=true

For additional information about the Residential Water Use Assessment Survey call (305) 948-2967 or email us at savewater@citynmb.com.

This program is not available to condominiums or apartment buildings.



NMB *Connects* is published as a public service by the City of North Miami Beach Public Services Department at a cost of 6 cents each. For additional comments or questions contact the public information officer at (305) 948-2967.

CITY OF NORTH MIAMI BEACH

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